

## Spring Conference—'Promoting Dignity in Care'

10:00—16:00, 16th March 2017

The Regis Conference and Banqueting Centre, 152 Reddal Hill Road, Cradley, West Midlands B64 5JJ

*Have the opportunity to create strategies that will enable you to respond effectively to the commissioning of services which deliver with dignity at the heart.*

*Be able to influence and shape NCA's position on how services are commissioned.*

*Recognise the synergy between delivering with dignity and positive culture led services.*

*Consider practical examples of using dignity to improve service quality.*

09:15	Registration and coffee	
10:00	Welcome	Jan Burns MBE, Chair, National Dignity Council Nadra Ahmed OBE, Chair, National Care Association
10:15	Social Care with Dignity	James Morris MP, Conservative MP for Halesowen & Rowley Regis
10:45	Leading with Dignity	Mandy Thorn MBE, Vice Chair NCA and Managing Director of Marches Care Limited
10:55	Delivering Regulating Care with Dignity	Ed Watkinson, Director of Care Quality, Quality Compliance Systems Limited Sheila Scott OBE, Advisor to the NCA Board
11:20	'Pause for thought'	
11:40	Coffee break	
12:00	Introducing Commissioning with Dignity	Raj Singh, Vice Chair NCA and Managing Director of Altham Care
12:05	Recruiting for Values	Sharon Allen CEO, Skills for Care
12:35	'Pause for thought'	
12:45	Lunch	
13:45	Introducing Delivering with Dignity	Dr Asif Raja, Treasurer NCA and Chief Executive of SummerCare
13:50	Oomph Wellness	(Speaker to be confirmed)
14:20	Baking a Dignity Cake	Jan Burns MBE, Chair, National Dignity Council
14:50	How we are doing Dignity in Dudley	Ken McClymont – Chair of Dudley CIL Karl Van Gool – Member of Disability in Action Paul Astley – Manager of Queens cross network, Dudley MBC
15:10	Break	
15:20	Keynote	Nadra Ahmed OBE, Chair, National Care Association Peter Grose, Partner (Head of Healthcare) Lester Aldridge
15:45	Closing Remarks	

'Promoting Dignity in Care' is an opportunity to explore how national policy issues regarding Leading, Commissioning and Delivering Health and Social Care Services with dignity can be translated sufficiently to impact on the quality of everyday practice.

This unique event will bring together those who use the services with those who deliver them to see how we can create solutions which ensure a strong, vibrant and sustainable service for all underpinned delivering with dignity. Speakers will include people who use services and people who deliver services, along with industry specialists.

### The Regis Conference and Banqueting Centre

Following a major refurbishment the former Regis Civic Hall is now the ultimate destination in the Black Country for Conferencing and Events.

Nearest stations	Parking	Address
<ul style="list-style-type: none"> <li>• Old Hill (0.7 mi)</li> <li>• Cradley Heath (1.0 mi)</li> <li>• Rowley Regis (1.6 mi)</li> </ul>	Free parking is available on site.	The Regis Conference and Banqueting Centre, 152 Reddal Hill Road, Cradley, West Midlands B64 5JJ (near Birmingham) 01384 569109
<b>Dress code</b> Business casual	<b>Lunch</b> Lunch and refreshments will be provided at no additional charge to all delegates.	

